

Appeal Search

eobResolve™ eliminates manual efforts spent on research, documentation and letter writing. The Appeal Search screen provides various sort options to assist you in organizing your appeals.

Disputed Payment Summary

	Lines	Amount	Printed	Hidden
Clinical Edit Under Allowed	11	\$1,620.19	7	
Fee Schedule Under Allowed	14	\$1,496.56	4	
Documentation Required	0	\$0.00	0	

Results: 25

<input checked="" type="checkbox"/>	Account Number	Date of Service	POS	Proc Code	Paid	Payor Allowed	Expected Allowed	Variance	%	Prod	Printed
<input checked="" type="checkbox"/>	32226060	07/12/07	22	49650-80	\$192.31	\$320.52	\$322.01	\$1.49	100%	PPO	8/1/07
<input checked="" type="checkbox"/>	32382502	07/24/07	21	54150	\$0.00	\$0.00	\$165.00	\$165.00	0%	PPO	8/1/07
<input checked="" type="checkbox"/>	32384816	07/25/07	11	81002	\$0.00	\$0.00	\$16.18	\$16.18	0%	PPO	8/1/07
<input checked="" type="checkbox"/>	32212013	07/16/07	11	83036	\$0.00	\$16.25	\$61.30	\$45.05	27%	PPO	8/1/07
<input checked="" type="checkbox"/>	32212013	07/16/07	11	84439	\$0.00	\$13.23	\$56.97	\$43.74	23%	PPO	
<input checked="" type="checkbox"/>	32212013	07/16/07	11	84443	\$0.00	\$24.84	\$106.08	\$81.24	23%	PPO	
<input checked="" type="checkbox"/>	32254471	07/18/07	11	84450	\$0.00	\$1.95	\$32.90	\$30.95	6%	PPO	
<input checked="" type="checkbox"/>	32322272	07/23/07	11	84450	\$0.00	\$0.00	\$32.90	\$32.90	0%	PPO	
<input checked="" type="checkbox"/>	32212013	07/16/07	11	84480	\$0.00	\$22.60	\$89.51	\$66.91	25%	PPO	
<input checked="" type="checkbox"/>	32384816	07/25/07	11	90471	\$0.00	\$0.00	\$25.82	\$25.82	0%	PPO	
<input checked="" type="checkbox"/>	32384424	07/26/07	11	J2675	\$16.66	\$16.66	\$24.99	\$8.33	67%	PPO	

Disputed claims are identified based on compliance with one or more of the following:

- 1) The medical provider's current contracted fee schedule
- 2) Valid payor specific pricing and clinical edit logic
- 3) Other regulatory requirements (i.e. late payment interest)

The allowed amount expected for each line of the claim will be compared to the allowed amount stated in the electronic remittance advice. If there is a variance to the expected allowed amount, the amount of the variance and the type of variance will be stated in the report. The audit reports and dispute reports are updated weekly for all Explanation of Benefits (EOB)/claim pairs not previously audited.

Simple workflow... Use the check box in the first column to group claim lines for a specific action. The actions include:

Export Disputes	Exports all detail from the EOR to an Excel file that can be used for additional analysis.
Print	Prints all dispute letters in one batch.
Hide	Hides lines from this search view.
Clear Status	Resets 'Hidden' or 'Print Date' to blank.