



eobResolve Audit Search

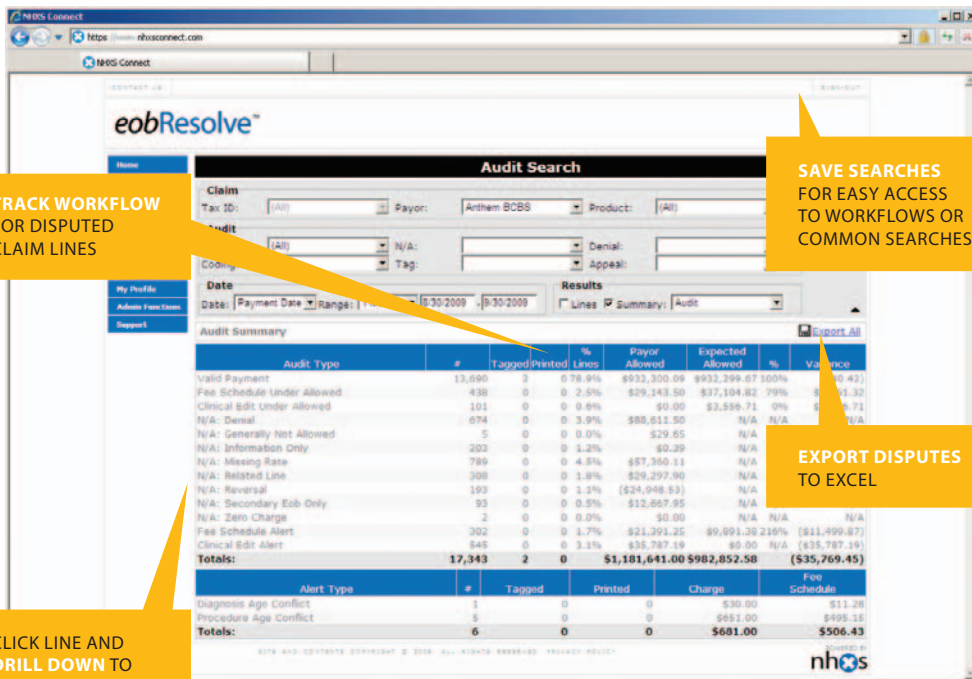
Audit Search is the primary tool used in eobResolve to eliminate manual efforts spent on research, documentation, and letter writing.

Custom Searching

There are four levels of search criteria in Audit Search including Claim, Audit, Date range, and Results grouping. The Claim and Audit levels expand to reveal additional search criteria.

Automated Workflows

Common workflows supported by the product include underpayment appeals, denials, coding, charges below fee schedule, and zero pays. Within each of these workflows the user can use the print and tag function to track specific actions that have been completed.



TRACK WORKFLOW FOR DISPUTED CLAIM LINES

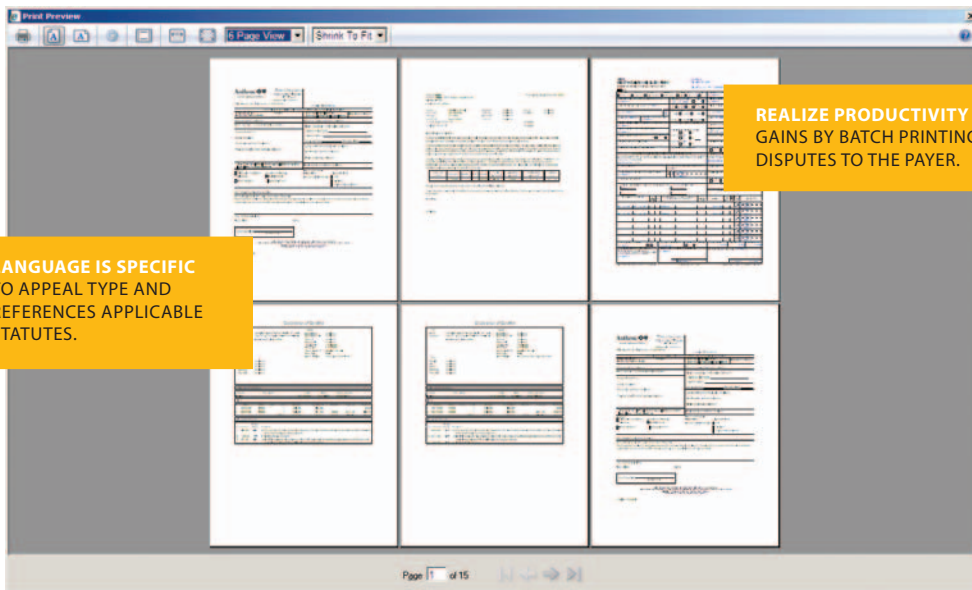
SAVE SEARCHES FOR EASY ACCESS TO WORKFLOWS OR COMMON SEARCHES.

EXPORT DISPUTES TO EXCEL

CLICK LINE AND DRILL DOWN TO EOR VIEW

Disputes

eobResolve supports multiple forms and delivery methods for dispute resolution. Dispute forms are payer and underpayment type specific and may include a narrative with state regulatory language. These forms may be customized by the user.



LANGUAGE IS SPECIFIC TO APPEAL TYPE AND REFERENCES APPLICABLE STATUTES.

REALIZE PRODUCTIVITY GAINS BY BATCH PRINTING DISPUTES TO THE PAYER.