



reimbursement accuracy made simple

Denial Management  
Revenue Recovery  
Contract Compliance  
Business Intelligence

See what  
our clients  
are saying

# Reimbursement Accuracy Made Simple.

## What NHXS can do for you...

### Attractive ROI

No hardware costs, intuitive interface, and a low monthly service fee assure an early return that may exceed 10:1.

### Effortless Dispute Generation

Auto populates and generates dispute documents required by the payer (e.g., appeal letter, redetermination form, claim and EOB). Disputes include fee schedule underpayments, misuse of pricing or clinical edits and late payment without interest.

### Automatic Recovery Tracking

The ROI analysis is built into the product. Automatically track recovery of disputed underpayments.

### Detailed Maintenance of Contract Terms

NHXS builds and maintains payer-specific pricing and clinical edit rules that can be customized to your payer contract. NHXS models over 116 categories of contract parameters totaling more than 1 million rules per payer.

### Powerful Dashboard Reports

Easy-to-use dashboard-driven reporting provides robust performance measures of payer contract compliance and denial management. Compare your performance to state and national results and drill down to the claim level to find the opportunity.

### Effective Denial Management

Organize denials into workflows that can be easily managed and tracked. Reduces payer calls on zero pays by sourcing and enhancing payer rules used to deny each claim line.

### Extensive Business Intelligence

eobResolve can reduce your cost of doing business with a payer. Find charges below fee schedule and coding alerts. Measure the economic impact of pricing and edit rules. Monitor first EOB payment accuracy, timeliness of payment, and patient responsibility as a percentage of allowed.

### Comprehensive Training and Support

Receive in-depth training and support delivered by our team of seasoned consultants and health care billing analysts.

### Increased Patient Collections

Use the patient responsibility calculator to improve patient collections.

### Instant Contract Modeling

Compare multiple fee schedule scenarios on the fly and use the detailed reports by service type to improve your leverage in payer negotiations.



visit [www.nhxs.com](http://www.nhxs.com)  
for more about  
eobResolve,  
nhxsPricer and  
contractResolve

# Don't take our word for it, see what our clients have to say...

"NHXS has proven a valuable tool for better understanding the in's and out's of our existing contracts and reimbursements rates. **Using NHXS identified a significant number of underpayments/claims processed incorrectly and directly led to the recovery of over \$500,000 in the first year alone.**"

DON SCHREINER, CHIEF EXECUTIVE OFFICER  
ROCKFORD ORTHOPEDIC ASSOC.

STATE: IL SPECIALTY: ORTHOPEDICS GROUP SIZE: 21 PHYSICIANS CLIENT SINCE: 2/24/2009

"**The NHXS suite of products allowed us to recover over \$20,000 in underpayments** that occurred in the first and second quarters of 2010 when Congress passed legislation that would retroactively postpone scheduled SGR cuts. We were able to generate a detailed spreadsheet identifying 7,000 underpaid claims that we submitted to CMS and received corrected payments within 6 weeks. Identifying the underpaid claims required only a few mouse clicks to generate the spreadsheet. We would have never been able to recover this volume of underpayments without the help of NHXS."

R.A. NEITZEL, ADMINISTRATIVE DIRECTOR  
SALEM RADIOLOGY CONSULTANTS

STATE: OR SPECIALTY: DIAGNOSTIC RADIOLOGY GROUP SIZE: 16 PHYSICIANS CLIENT SINCE: 6/26/2009

"**Using the NHXS product allowed us to identify and recover over \$70,000 in underpayments the past year from a single payer.** This discovery not only brought in previously undetected revenues but also forced the payer to fix the problem resulting in correct reimbursements going forward. NHXS provides an invaluable tool for identifying payment discrepancies that would otherwise go undetected by standard posting procedures."

GREG GAVIN, PHYSICIAN NETWORK ADMINISTRATOR  
WILLIS-KNIGHTON PHYSICIAN NETWORK

STATE: LA SPECIALTY: HEALTH SYSTEM GROUP SIZE: 275 PHYSICIANS CLIENT SINCE: 5/29/2009

"*eobResolve* has been an invaluable tool for our practice. **Within the first few months of implementation, *eobResolve* had paid for itself in capturing underpayments from payers and continues to this day to be an enhancement for our revenue cycle processes that insures payment accuracy and saves staff time with appeals, denial management, and contract compliance. The ROI has been phenomenal for us.**"

ERWIN SCHRITTWIESER, MHSA, CHIEF FINANCIAL OFFICER  
BAY VALLEY MEDICAL GROUP, INC.

STATE: CA SPECIALTY: MULTISPECIALTY GROUP SIZE: 30 +430 PHYSICIANS CLIENT SINCE: 1/1/2008

"**Since we've started using *eobResolve*, we've realized impressive recovery of underpaid claims...by a factor of ten to one!** In hindsight, *eobResolve* was a "no brainer" solution. Since then, we have found *eobResolve* to be a valuable product that has generated real cash recoupments and illuminates payer adjudication problems. I envision being an *eobResolve* customer for years to come."

CLIFF SKINNER, DIRECTOR OF BUSINESS SERVICES  
UCSF MEDICAL GROUP

STATE: CA SPECIALTY: ACADEMIC GROUP SIZE: 1600 PHYSICIANS CLIENT SINCE: 4/1/2007

"**When we partnered with NHXS, the immediate savings in personnel costs was more than 200% of the fees paid.** The resulting ability to know we are being paid according to our contracts is incalculable. Add to that the capability to generate a follow-up letter when an underpayment is posted and you have significantly improved the balance of power with your payers. Also, NHXS's management of our payer fee schedules is a significant benefit that can easily be undervalued. When thinking of business partners that have brought outstanding value to our organization, NHXS quickly comes to mind."

STEVE SINCLAIR, ASSOCIATE ADMINISTRATOR  
GRAVES-GILBERT CLINIC

STATE: KY SPECIALTY: MULTISPECIALTY GROUP SIZE: 60 PHYSICIANS CLIENT SINCE: 4/1/2004

"NHXS pays for itself many times over by providing fee schedule information to all of our staff, allowing them to dispute underpayments and appeal denials effectively and efficiently. Prior to using *eobResolve* staff were never sure if an allowed amount was correct, and had to go to many different sources to verify this information. **We are also able to use *nhxsPricer* to collect patient responsibility at the time of service, reducing the cost of patient billing and customer service.**"

JENNIFER STEVENS, CBO MANAGER  
PAPP CLINIC

STATE: GA SPECIALTY: MULTISPECIALTY GROUP SIZE: 45 PHYSICIANS CLIENT SINCE: 9/27/2007

"**One of the many things I value is NHXS' willingness to enhance the system based on client feedback.** I have found this is a truly "unique" quality and NHXS has far exceeded my expectations in this area. I can honestly say, when the client speaks, NHXS listens."

SONJA BLACK, DIRECTOR OF BILLING  
PINEHURST MEDICAL CLINIC INC

STATE: NC SPECIALTY: MULTISPECIALTY GROUP SIZE: 52 PHYSICIANS CLIENT SINCE: 7/1/2008



reimbursement accuracy made simple

CALL US AT (800) 753-3638 TO SEE WHAT NHXS CAN DO FOR YOU. [NHXS.COM](http://NHXS.COM)